ABSTRACT OF THE DISCLOSURE

[0072] Preferred embodiments of the present invention provide a program, implemented by an employer, for assisting in the management of medical treatments associated with active and retired employees. In one example, among others, a newly diagnosed individual requests assistance from the program in managing the individual's medical treatment. Accordingly, the newly diagnosed individual is sent information material that is tailored to the medical condition of the newly diagnosed individual. Further, a trained volunteer may aid the newly diagnosed individual in understanding the information material. Other methods and systems are also provided.